

# Merve Koók, Product Designer

As a UX/UI specialist with a focus on designing clean and functional projects, I have a proven track record of creating unique solutions for various platforms and devices.

## Experience

#### **Product Designer, UPSY**

Mar 2022 - May 2023

- Successfully designed an Al-based shopping helper widget that improved the overall user experience.
- Implemented customer feedback to redesign the widget, customer dashboard, and marketing website, resulting in a significant increase in average usage (from 4% to 13.38%) within 7 days.

### Product Designer, CyberBox

Jan 2022 - December 2022

- Led the product and system design for a complex NFT market product, resulting in the design of the dashboard and marketing website.
- Achieved +1200 active users within 3 months of launch.

#### **Product Designer, Telesmart**

Jan 2021 - Mar 2021

- Led branding, system design, user flow and UI/UX design for Telesmart resulting in the design of both costumer and admin dashboards and marketing website.
- Telesmart product awarded as Best Voice/UCaaS Service Innovation by Global Carrier Awards in 2021

#### Product Designer, SmartTelco IT House

Jan 2020 - Sep 2022

- Worked with 8 developers to provide integrated design solutions for SaaS / CPaSS services for Europe and US clients.
- Successfully designed, prototyped and handed off 5 products related to telecommunication and online betting.

Education

#### **Budapest Business School**

Marketing and Commerce, Sep 2020 - May 2023

#### **Akdeniz University**

Mathematics, Sep 2010 - May 2016

Languages

English: C1 | Turkish: C2

Skills